

PRESS RELEASE

CUSTOM GROUP UNVEILS THE SMALLEST, AND MOST SUSTAINABLE AIRPORT PRINTER EVER BUILT *TK180X Sets a new benchmark for size, performances, power consumption and maintenance; all enclosed in an Ultra Durable Housing*

London, 17 March 2026 – Custom Group confirms its ATI commitment at Passenger Terminal Expo 2026, held at ExCeL London from 17–19 March, presenting the world debut of the TK180X — the smallest airport printer ever brought to market. According to the study “The Power of Travel 2050” by Google and Alvarez & Marsal, aviation will be reshaped by digitalization, automation and intelligent infrastructure. In this context, Custom positions its ATI portfolio not as peripheral hardware, but as enabling infrastructure for the digital airport ecosystem.

Today, more than 550 airports worldwide rely on Custom aviation printing technology, with 350,000+ airport printers installed globally. The company was the first in the industry to introduce a fully RFID-Ready portfolio in 2016, ahead of IATA Resolution 753 and 1740C requirements for end-to-end baggage tracking. The new TK180X, the smallest airport printer ever brought to market, combines ATB (Automated Ticketing and Boarding) and BTP (Boarding-pass Thermal Printer) functionality in a single platform. It features a 100% recyclable body, zero ticket waste technology enabled by self-calibrating sensors, RFID-ready architecture and a compact footprint designed to maximize gate and counter space. “With structural passenger traffic growth and increasing operational pressure, airports need scalable, low-maintenance infrastructure,” Gabriele Ruggieri Global Aviation Senior Manager said. “TK180X was designed by listening directly to system integrators, handlers and ground agents operating in real airport environments.” Custom also confirmed the presence of its flagship TK862 printer at the show - a compact, metallic airport printer combining high-speed performance, blind loading system, multi-feeder capability and lowest TCO benchmark in its class. Across its ATI range, Custom emphasizes:

- Durable Housing: a strong casing designed to deliver lightness and robustness even in tough conditions
- Zero ticket waste through self-calibrating sensors
- Native AEA integration
- Unified engine architecture for desk and kiosk models
- Reduced spare-parts stock and simplified maintenance
- Lowest Total Cost of Ownership in the ATI market

Custom will host live demonstrations of TK180X, TK862 and its full aviation ecosystem at Booth C249 throughout the exhibition.

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